

## Questions/ Answers

### 25-5120-01 Burnet County Inmate Commissary Services

**11-06-24**

Can a tour of the facility be scheduled with jail administration? We have multiple facilities under contract in your area and will be near Burnet County on 11/14 and 11/15. Would this be considered, and can you please provide contact to schedule tour? No private tours will be allowed.

**11-06-24**

What is current average daily population? Can you break that population down by County, Marshall, FED, ICE? Total ADP for 12 months is 407 with US Marshal having 96 beds ICE are 72 hour holds and do not order commissary.

**11-06-24**

How are orders currently placed by inmate population? Ex. Kiosk, tablets, phones, scantron, manual, cart? Bagged Orders via Tablet and Go Cart in person.

**11-06-24**

Can you please provide average weekly, monthly or yearly sales? Yearly Sales Total \$515,495.14 for Orderd & Bagged Commissary, Fresh Favorites and Go Cart. Are the totals including e-commerce or can those be separated? \$215,171.55 for ICare.

11-06-24

Can you please provide copy of current menu to include e-commerce (I-Care) menu? [See Below](#)  
[Items available to order by inmate on tablet or Go Cart.](#)

**BURNET COUNTY, TX COMMISSARY**

Prices do not include tax

Health & Beauty		
PLU	Item	Price
1464	3N1 MENS VOS 12.5Z	\$7.99
1267	VOS 2IN1 SHAMPOO/COND	\$7.29
1230	VOS STWBERRY CONDITIONER	\$4.99
1229	VOS STWBERRY SHAMPOO 12.5Z	\$5.99
0517	DOVE MEN + CARE BAR EXTRA FRESH BAR	\$5.49
1027	IRISH SPRING 3.2Z	\$4.09
0528	ROSA VENUS BATH BAR SOAP WHITE	\$3.29
1104	BABY LOTION 4Z	\$1.69
0532	CLUB BRUSH PLASTIC BRISTLE	\$4.49
1284	DENTURE CLEANSER TAB	\$0.10
1712	FRESHSCENT HAND & BODY LOTION	\$1.79
1542	LOTION WALOE VERA	\$3.99
1113	COCOA BUTTER LOTION 4Z	\$1.99
1172	HAIR TIE SINGLE	\$0.20
1692	HYDROCORTISONE CREAM 1%	\$0.20
1407	LIP BALM	\$1.59
1071	OCEAN CLEAR COTTON SWABS PAPER STICK 40 CT	\$1.79
1040	PALM HAIR BRUSH	\$0.99
1301	MENNEN ACTIVE FRESH DEOD	\$3.99
0520	SUAVE AP/DEO INVISIBLE SOLID POWDER FRESH 1.2 OZ	\$4.39
0504	TEK PRO STRAIGHT TOOTHBRUSH MEDIUM	\$3.49
1650	TEK SOFT TOOTHBRUSH	\$3.49
1155	TOOTHBRUSH CAP	\$0.42
1452	TOOTHBRUSH SHORT	\$0.30
1051	ALCOHOL FREE MOUTHWASH 4Z	\$1.69
1018	IBUPROFEN 2PK	\$0.51
1114	LOTION 4Z	\$1.79
1222	TOOTHPASTE 4.6Z FRESHMINT	\$1.99

Beverages		
PLU	Item	Price
3344	20OZ SODA - PEACH	\$2.79
3345	20OZ SODA - PINEAPPLE	\$2.79
3310	20Z SODA - COLA	\$2.79
3313	20Z SODA - GRAPE	\$2.79
3308	20Z SODA - ORANGE	\$2.79
3314	20Z SODA - ROOTBEER	\$2.79
3501	SODA ARTIC RAIN	\$2.79
3504	SODA STRAWBERRY	\$2.79
3023	DR. PEPPER 20Z	\$3.89
3352	BOTTLED WATER	\$1.89
0179	BB PREMIUM COFFEE	\$14.49
0156	BC INSTANT COFFEE	\$4.89
3741	CM ND FRENCH VANILLA CREAMER	\$0.39
3190	COFFEE IND TASTERS CHOICE	\$0.99
0194	ES PINK ZERO CALORIE SWEETENER 100CT	\$5.09
3579	FRENCH VANILLA COFFEEMATE	\$0.39
0843	HORCHATA SWEETENED DRINK MIX	\$4.99
3327	SF FRUIT PUNCH IND COOL OFF	\$0.54
3328	SF ICED TEA IND COOL OFF	\$0.54
3326	SF LEMONADE IND COOL OFF	\$0.54
3491	CHERRY LIMEADE CRUSH BOX	\$3.99
3269	ORANGE CRUSH 6CT BOX	\$3.99
3267	STRAWBERRY CRUSH 6CT BOX	\$3.99
3046	CAPPUCCINO VANILLA	\$1.09
0115	FE 100% COLOM. BLEND DELUXE	\$20.49
3089	MOCHA CAPPUCCINO	\$1.09

Candy		
PLU	Item	Price
9558	CHICK-O-STICK	\$0.89
9014	STARLIGHT MINTS	\$2.50
0116	COLOMBINA FRUITY DELIGHTS	\$2.99
0137	GG ATOMIC FIREBALLS 3.25 OZ	\$2.29
0104	GG BUTTERSOTCH DISCS	\$2.29
9304	GG CHERRY SOUR BALLS	\$2.29
9218	GG LEMON DROPS	\$2.29
0162	GG RAINBOW MIX HARD CANDY	\$2.29
9007	M&M'S PEANUT	\$2.69
9040	PAYDAY	\$2.69
9012	SKITTLES ORIGINAL	\$2.69
9013	SNICKERS	\$2.69

Postage		
PLU	Item	Price
2005	STAMP SINGLE	\$0.68
2001	STAMPED ENVELOPE	\$0.80

Grocery		
PLU	Item	Price
3987	BC CHORIZO	\$4.79
0169	BC PRE-SLICED PEPPERONI	\$5.99
4215	BC TACO FILLING W/CHICKEN	\$6.49
0111	CHEDDAR CHEESE POUCH	\$1.79
0112	JALAPENO CHEDDAR CHEESE POUCH	\$1.79
0196	EF JALAPENO CHEESE CUP	\$2.09
0191	NACHO CHEDDAR CHEESE CUP	\$2.09
0149	HABANERO CHEDDAR CHEESE CUP	\$2.99
4142	CHICKEN OF THE SEA LIGHT TUNA IN WATER	\$2.99
0135	FP CHUNK LIGHT TUNA IN WATER	\$3.99
4308	SARDINES HOT COFSEA	\$2.49
0131	SARDINES IN LOUISIANA HOT SAUCE	\$2.49
0133	FISH STEAKS IN LOUISIANA HOT SAUCE	\$2.99
0849	FP FISH STEAKS IN GREEN CHILES	\$2.69
0134	MACKEREL IN BRINE	\$2.49
0124	MACKEREL OIL W/ JALAPENO	\$2.59
4147	OOS SMOKED BABY CLAMS IN OIL POUCH	\$3.49
4053	COOKQUIK INSTANT SPANISH RICE	\$3.99
0840	OQ REFRIGED BEANS W/ JALAPEOS JSLJDS	\$3.99
4263	SM SPICY CHEESY REFRIGED BEANS AND RICE	\$3.99
4409	CUP/SP SPC/CHL CKN	\$2.19
4226	FE CREAMY PEANUT BUTTER	\$7.69
0101	FE WHITE RICE POUCH PRE COOKED	\$3.69
4543	GATORADE PROTEIN BAR CHOC CHIP	\$4.09
4550	HEREFORD SHREDDED BEEF 7 OZ	\$7.99
4264	HV ORIGINAL RANCH	\$1.29
3824	LOUISIANA SUPREEMEE HOT SAUCE	\$4.19
3884	SWEET BABY RAYS BBQ PKT	\$1.79
3931	TAPATIO HOT SAUCE	\$0.46
0150	TEXAS TITOS SLICED JALAPENOS	\$1.19
4358	TEXAS TITO'S SPICY PICKLE	\$1.69
4022	TORTILLAS 6CT	\$5.99
4003	CHICKEN POUCH	\$6.29
4008	GRAPE JELLY SQZR 1Z	\$0.99
4261	MAYO	\$0.99
4166	MUSTARD PC	\$0.19
4011	PEANUT BUTTER SQZR 1Z	\$1.29
0132	PINK SALMON SKINLESS BONELESS	\$4.99
4013	RAMEN BEEF	\$1.19
4330	RAMEN CAJUN CHICKEN	\$1.19
4014	RAMEN CHICKEN	\$1.19
4015	RAMEN CHILI	\$1.19
4016	RAMEN PICANTE BEEF	\$1.19
4329	RAMEN SPICY VEGETABLE	\$1.19
4193	RANCH DRESSING 1.5Z	\$0.99
9011	REESES PB CUP	\$2.69
4048	SALTINES BOX	\$4.99
4357	TEXAS TITO'S DILL PICKLE	\$1.69

Salty Snacks		
PLU	Item	Price
6588	BBQ PORK SKINS	\$1.89
6202	CHEETOS CHEESE PUFFS LSS	\$1.89
6002	CHEETOS FLAMIN HOT	\$1.89
6021	CHEETOS JALAPENO	\$1.89
6003	CHEEZ ITS 1.5Z	\$1.89
5942	CHEEZ-IT PUFFED WHT CHEDDAR	\$4.59
6085	CHEX MIX CHEDDAR	\$1.89
6008	DORITOS COOL RANCH	\$1.89
6009	DORITOS NACHO 1.75Z	\$1.89
6031	FRITOS CHILI CHEESE	\$1.89
6020	FRITOS REGULAR	\$1.89
6010	FRITOS TWIST HONEY BBQ	\$1.89
6245	GARDETTO ORIGINAL	\$1.89
6090	HOT FRIES 1.75Z	\$1.89
6015	HOT PORK RINDS	\$1.89
6012	LAYS BBQ CHIPS	\$1.89
6018	LAYS SC & ONION	\$1.89
6072	PLANTERS SALTED PEANUTS	\$1.99
6516	RITZ CHIPS SOUR CRM & ONION	\$1.99
5117	SNYDERS JALA PRETZEL BITS	\$1.89

General Merchandise		
PLU	Item	Price
7083	#2 PENCIL	\$0.30
7000	9X12 MANILLA ENVELOPE	\$0.51
7049	CARD BOAY	\$2.09
7054	CARD LOVE	\$2.09
7057	CARD MISS YOU	\$2.09
7044	CARD MOTHER'S DAY	\$2.09
7052	CARD THANK YOU	\$2.09
7026	CHESS SET	\$7.19
7131	COLOR PENCIL 12CT 3.5IN	\$3.39
7033	CROSSWORD PUZZLE BOOK	\$2.69
7045	EAR PLUGS PAIR	\$1.89
7019	ENVELOPE PLAIN #10	\$0.09
7383	FLEX PEN BLACK	\$0.62
7017	LARGE BOWL	\$2.79
7066	NAIL CLIPPERS	\$2.59
7032	PENCIL CAP ERASERS	\$0.22
7306	PUZZLE BOOKS ASSORTED	\$2.99
7078	READ GLASSES 1.75	\$4.99
7042	READ GLASSES 3.00	\$4.99
7016	TUMBLER W LID	\$1.29
7297	BATH TOWEL	\$6.99
7068	WASH CLOTH	\$3.99
7099	WHITE 8.5 X 14 GUMMED PAD	\$2.79
7099	WHITE LEGAL PAD	\$2.89

Bakery		
PLU	Item	Price
5120	BUDDY BAR	\$2.79
5071	CARROY CAKE FRESHLEYS	\$2.79
5357	CREAMY CURL HONEY BUN	\$2.79
5351	DREAMIES RASPBERRY 4Z	\$2.79
5259	GLAZED HONEY BUN FRESHLEYS	\$2.79
5047	GMAS OATMEAL COOKIES	\$1.89
5044	GMAS PB COOKIES	\$1.89
5417	REESES PEANUT BUTTER CUPCAKES	\$2.79
5440	DANISH APPLE ROUND	\$2.79
5098	BLUEBERRY CHEESE DANISH	\$2.79
5241	STRAWBERRY CHS DANISH CLOVERHILL	\$2.79
5025	BIG TEXAS CINN ROLL	\$2.79
5008	FRESHLEYS HONEY BUN ICED 6Z	\$2.79
5064	CHERRY CHEESE DANISH	\$2.79
5206	CHOC BROWNIE COOKIESGMAS	\$1.89
5024	GMAS CHOC CHIP COOKIES	\$1.89
5002	DUPLEX COOKIES 5Z	\$2.39
5056	LDM PB SANDWICH COOKIES 5Z	\$2.39
5119	LDM VANILLA COOKIES 5Z	\$2.39
5055	STRAWBERRY CREME COOKIES 5Z	\$2.39
5038	OREO COOKIES	\$1.99
5063	BROWNSGR/CIN 2PK POPTARTS	\$1.99
5012	STRAWBERRY POPTARTS 2PK	\$1.99

Clothing		
PLU	Item	Proposed Price
8000	BOXERS 2XL	\$4.19
8001	BOXERS 3XL	\$4.19
8004	BOXERS MED	\$4.19
8006	BOXERS XL	\$4.19
8016	PANTIES LADIES T1	\$3.29
8022	PANTIES LADIES 9	\$2.69
8177	ROGARY PLASTIC WHITE	\$2.99
8036	SOCKS	\$6.49
8042	T SHIRT 3XL	\$12.69
8045	T SHIRT MED	\$10.69
8047	T SHIRT XL	\$10.69
8052	THML BOTTOM 2XL	\$11.39
8053	THML BOTTOM 3XL	\$11.39
8050	THML BOTTOM LARGE	\$8.19
8049	THML BOTTOM MED	\$8.19
8058	THML TOP 2XL	\$12.69
8059	THML TOP 3XL	\$12.69
8056	THML TOP LARGE	\$12.69
8055	THML TOP MED	\$12.69
8057	THML TOP XL	\$12.69
8077	THONGSANDLS 2XL BLK	\$2.09
8075	THONGSANDLS L BLK	\$2.09
8076	THONGSANDLS XL BLK	\$2.09

Packages available to order on ICare by family/friends.

Gift Packages (13 Results)

\$\$\$ to \$



**The Giant**  
Includes 70 items  
\$104.99



**Backyard BBQ**  
Includes 64 items  
\$99.99



**Harvest Crunch**  
Includes 25 items  
\$69.99



**Let's Taco Bout It**  
Includes 39 items  
\$64.99



**Noodle Nirvana**  
Includes 75 items  
\$89.99



**Power Protein**  
Includes 59 items  
\$79.99



**Carnivore Cravings**  
Includes 17 items  
\$45.99



**Not Too Sweet (Low Sugar)**  
Includes 24 items  
\$39.99



**Stay Fresh for Women**  
Includes 7 items  
\$39.99



**Stay Fresh for Men**  
Includes 8 items  
\$39.99



**Lil' Bit of Sweetness**  
Includes 23 items  
\$34.99

11-06-24

Can you please provide current commission rate paid by current vendor? [See Below.](#)

**SCHEDULE 1**

**(Commission Rates and Guarantees)**

Population		General Sales Commission Rate	iCare and/or Go-Cart Commission Rate	iCare Fresh Commission Rate	Fresh Favorites Commission Rate	Monthly Guarantee
Low	High					
200	249	17%	40%	10%	10%	\$ 3,750
250	299	28%	40%	10%	10%	\$ 6,250
300	349	35%	40%	10%	10%	\$ 9,167
350	399	40%	40%	10%	10%	\$ 11,667
400	449	42%	40%	10%	10%	\$ 14,167
450	Above	44%	40%	10%	10%	\$ 16,250

Are there any minimum monthly or annual guarantees associated with commission rate paid by current vendor? See Schedule above.

**11-06-24**

Are deposit services (lobby kiosk, phone, web, walk location deposits) provided by commissary vendor or by current phone vendor? If provided by current phone vendor would those services be considered in this award if upgraded efficiencies offered? Deposits are made using lobby kiosk, phone, web and money brought in at arrest or transfer. The kiosks were brought in and maintained by phone vendor which is Viapath GTL. No, they will need to stay with Viapath GTL as per their contract.

**11-06-24**

Is there Wi-Fi currently in facility? Is it owned and managed by County or another vendor? Yes, the jail has their own wi-fi but Commissary has theirs too that is brought in and paid for by them.

**11-06-24**

Can you please confirm the number of current employees provided by vendor for current commissary operation. Can you please denote if manager, full-time, and part-time? 3 total with one being the full time manager.

**11-06-24**

Is inmate labor currently utilized for commissary operations in any manner (Receiving at dock, processing of order, fulfillment of orders, staging or distribution of order)? Yes, to all.

**11-06-24**

How many times per week does inmate population get a chance to place commissary orders? Does this include e-commerce (I-Care)? Bagged commissary can be ordered Friday 5pm through Sunday 5 pm with delivery Monday and Tuesday. Go Cart is ran Thursday 7am-12pm and Friday 7am-12 pm. ICare (family picked and paid for packages) can be ordered at any time; if ordered by Sunday then delivered Tuesday and if ordered by Wednesday delivered by Friday.

**11-06-24**

Does county currently utilize debit card release? If so, is debit release part of the commissary contract or another vendor contract? Does Numi or Rapid provided cards? Yes, we do utilize debit cards to inmates being released to the streets only. This is a part of the Viapath GTL phone contract and they use Numi Financial.